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THE COOPERATOR  
EXPO 2018

## COMMUNITY CONFLICTS AND CAPITAL PLANS—TWO TOP ISSUES BOARDS MUST FACE

*Presented by: Spolzino, Smith, Buss & Jacobs 2:15pm - 3:15pm, Room 2*

This seminar will tackle two of the knottiest issues boards face in carrying out their duties: managing their communities' online presence, and convincing owners to support important capital improvements. Part One will address 21st-century board concerns such as control of a community's online presence, and how to deal with trolls and other social media abusers. Part Two of the presentation will focus on how boards can get residents on board when it comes to making necessary infrastructure repairs and capital improvements, and give advice on how big projects can get underway without necessarily increasing maintenance.

### Meet our speakers:



Kenneth Jacobs  
Partner  
Spolzino, Smith,  
Buss & Jacobs



Emanuela Lupu  
Senior Associate  
Spolzino, Smith,  
Buss & Jacobs



Domenick Tamaro  
Partner  
Spolzino, Smith,  
Buss & Jacobs

**JACOB K. JAVITS CENTER, NEW YORK – THURSDAY, OCTOBER 11, 10-4:30**  
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